



Client Information Form

OWNER/PET INFORMATION

Owner's Name: _____ Email Address: _____

Primary Phone: _____ Secondary Phone: _____

Address: _____

Dog # 1 Name: _____ Breed: _____ Age: _____ Sex: _____

Spayed/Neutered: Y/N

Dog # 2 Name: _____ Breed: _____ Age: _____ Sex: _____

Spayed/Neutered: Y/N

MEDICAL INFORMATION

Veterinarian: _____ Phone: _____

Any medical conditions and/or medication currently prescribed for the dog(s): _____

Any food allergies (owner or dog): _____

What are the most important things you would like your dog to learn: _____

Which program are you interested in:

Rally Obedience (4 weeks)

Agility (4 weeks)

Private Lessons on property: 30 min/60 min

Puppy Agility Foundations (4 weeks)

Puppy obedience Level 1 or 2 (6 weeks)

Trick Training (4 weeks)

in-Home Private Lessons



Client Liability Form

Uxbridge Canine Academy hereinafter known as “the Company” cannot make any guarantee regarding the outcome of any training program. The owner assumes full responsibility for the dog's behaviour during and after the training program.

_____ *Owner Initial*

CANCELLATIONS

If there is lightning, severe storms, strong winds or outdoor temperatures are -10 or below without factoring in the windchill, your instructor will likely cancel class, but will always confirm with each student prior to the start of class, via the UCA student Facebook page, or through text/email. If you are unsure if class is being held, please contact your instructor. Refunds will not be given if a cancellation happens within 24 hours of the scheduled lesson. If your instructor cancels class due to inclement weather, a credit will be put towards your next session.

PRIVATE LESSONS AND ASSESSMENTS

The owner understands and agrees that failure to give the Company **24 hours notice** of a lesson cancellation for private lessons and assessments, will result in a **\$20 cancellation fee** owed by the owner to the Company for said cancelled lesson and must be paid by the day said lessons was meant to be held. If a cancellation occurs within an hour or two of your lesson, you **forfeit** the entire cost of the lesson (at the discretion of your trainer).

With a notice of 24 hours or more, said private lesson or assessment may be re-scheduled to a later date within a week of the cancelled class IF there is available room for the class to be held. Otherwise cancellation within 24 hours by the owner will be considered forfeit and no refund will be issued for the cancelled lesson, as rental for facility time still needs to be paid for.

GROUP OBEDIENCE LESSONS

For group lessons, Uxbridge Canine Academy must be notified before the start of the month for lessons

that cannot be attended, otherwise said lesson will be considered forfeit. In the event of illness and **cancellation within 24 hours** of the scheduled lesson, the lesson will be considered forfeit. In the event of cancellation due to inclement weather, lessons will resume the following week.

GROUP AGILITY LESSONS

For group agility lessons, **cancellation within 24 hours** by the owner will be considered forfeit and no refund will be issued for the cancelled lesson, as rental for facility time still needs to be paid for. If more than 24 hours notice of cancellation occurs a credit towards the next months classes will be issued.

CANCELATION POLICY _____ *Owner Initial*

TERMINATION OF TRAINING

The owner of the dog(s) may have the animal(s) withdrawn from training at any time, however, once training has begun all fees are non-refundable. Owners must abide by all health and safety regulations which will be discussed prior to attending class. Failure to do so will be cause for immediate dismissal from the property and from class without any refunds.

MISCELLANEOUS

The owner will be responsible for providing payment as well as proof of up-to-date vaccine records for all dogs in the Uxbridge Canine Academy training program(s) **before** classes have begun. The owner is also responsible for purchasing all necessary equipment that the trainer recommends for training the dog(s) as well as a mask if the owner chooses.

Choke chains, shock collars and prong collars are not allowed during training sessions. If the owner uses this type of equipment, they may bring their dog(s) to training wearing this equipment, however, during class the dog(s) must be in a flat or buckle collar, or harness and on leash. Please also bring plenty of treats and/or a favourite toy for use during training, as well as water and bowl for your dog(s). All our facilities are completely non-smoking – no exceptions.

A Port-a-potty is available on property for client use.

LOCATION AND COST

Lessons may be held at 396 Ashworth Rd, Uxbridge. Please follow the driveway right to the red coverall.

Before a new client begins classes, an hour assessment will be required. The cost of the assessment is \$108 (incl taxes).

Private lessons may be either 30 minutes (\$45 incl taxes) or 60 minutes in length (\$80 incl taxes) once a week. Payment for lessons must be paid before the start of each monthly session.

Group agility lessons are \$180 for each 4 week monthly session and must be paid on or before the first lesson of each month.

For group obedience, the 6 week program including the initial private assessment is \$378 (incl taxes) and must be paid prior to the start of your first lesson.

In-Home private lessons will be set up by your instructor and costs \$108/hour.

_____ *Owner Initial*

LIABILITY

I, _____ as the legal owner of the aforementioned pet(s), have carefully read and fully understood this agreement, do hereby waive and release the Company from any and all liability of any nature. This includes any injury, death, sickness or damage my pet or I (or any accompanying friends/family) may suffer during or after any training program. I also agree to indemnify and hold harmless the Company from any and all claims due to damage that my pet may cause to any family members of any third parties during or after training.

I, _____, as the legal owner/agent of the pet(s) noted in this agreement, do hereby state the following information as true and complete to the best of my knowledge. I understand the Company may utilize some or all of this information during the dog(s) training program and I have presented the information in an accurate fashion.

Owner's Signature: _____ Date: _____

MEDIA RELEASE

I give my consent and approval to Uxbridge Canine Academy to take and/or use any photos, videos or other media of myself and/or my dog(s). Media may be shared with the student body (website, social media, etc.) or used to promote the sport and/or Uxbridge Canine Academy.

_____ *Owner Initial*